

PANFISHPRO PACKAGE DELIVERY SIGNATURE WAIVER

Panfishpro, LLC has instituted a mandatory signature requirement for all package deliveries. This policy was enacted in response to a growing number of customer complaints regarding non-receipt of their orders. This issue was not only detrimental to customer satisfaction but also had a negative impact on the company's overall operations and reputation.

Prior to implementing this policy, we were experiencing a significant loss of revenue due to the cost of replacing lost or stolen orders. Additionally, the time and resources spent on investigating and resolving these issues were substantial. By requiring a signature upon delivery, Panfishpro, LLC has been able to significantly reduce the number of non-delivery cases. This has resulted in improved customer satisfaction, decreased operational costs, and enhanced overall business efficiency.

Panfishpro, LLC recognizes that this policy may cause slight inconvenience to some customers, but believes that the benefits of increased package security and accountability outweigh any potential drawbacks. Panfishpro, LLC remains committed to providing excellent customer service and will continue to evaluate and improve its policies and procedures to ensure the best possible shopping experience for its customers.

The Customer recorded below acknowledges and agrees that upon execution of this waiver, the Customer assumes full responsibility for the shipment of their order subsequent to its acceptance by the delivery service utilized by Panfishpro, LLC. In the event of non-receipt of the order, and upon verification of delivery, Panfishpro, LLC shall not be held liable for reimbursement or replacement. The Customer further acknowledges and agrees that all shipping losses shall be the sole responsibility of the Customer and not Panfishpro, LLC. This Package Delivery Signature Waiver shall remain valid until Panfishpro, LLC receives written notification of its rescission.

YOUR NAME (PLEASE PRINT): ▶ _____

ADDRESS: ▶ _____

CITY: ▶ _____ STATE: ▶ _____ ZIP CODE: ▶ _____

EMAIL (OPTIONAL): ▶ _____

Submission of your email address constitutes your consent to receive electronic notification regarding the activation of this Package Delivery Signature Waiver.

YOUR NAME (PLEASE SIGN): ▶ _____ TODAY'S DATE: ▶ _____

By executing this signature, I hereby relinquish all rights to assert claims for losses resulting from orders that are lost, stolen, misdelivered, nondelivered, or damaged due to carrier delivery without requiring a signature. I acknowledge that Panfishpro will dispatch my order utilizing a real-time traceable delivery tracking system, enabling me to monitor the parcel's progression. Such real-time data shall encompass the date and time of acceptance by the delivery service, scanning updates as the package traverses their facilities, and culminating in delivery status confirmation, inclusive of the date and time of delivery, alongside the city, state, and zip code of the delivery location.

Although not mandatory, should you choose to create an account on our website, a one-time credit of \$6 will be applied to your account, **OR** alternatively, a \$1.50 discount will be provided on every subsequent order you place with us. To establish an account, please visit our website and select "MY ACCOUNT".

☐ I've created an account on the Panfishpro.com website. My account user name is: ▶ _____

☐ I've created my account on Panfishpro.com and would like to apply the one-time \$6 credit.

OR

☐ I've created an account on Panfishpro.com and would like to receive the \$1.50 credit on all my future orders.

This document is required to be on file prior to the shipment of any orders for which signature delivery service has been waived. Please mail this document to:

Panfishpro, LLC.
847 S Randall Rd #311
ELGIN, IL 60123-3002

An electronic version of your finalized Package Delivery Signature Waiver will be retained until a formal written request for its removal is submitted. Please permit a 60-day period for the completion of your deletion request. Kindly allow 2-4 weeks for the processing of this delivery signature waiver. An email confirmation will be dispatched to the provided address, if applicable, to inform you that your request has been duly recorded. We assure you that no unsolicited communications will be sent.